

MINUTES OF THE
MAG 9-1-1 TECHNICAL SUBCOMMITTEE MEETING

September 12, 2000
Phoenix Police Department
Phoenix, AZ 85040

MEMBERS ATTENDING

Jim Wortham, Phoenix Fire/Chairman	*Tom Melton, MCSO
Gail Denney, Scottsdale PD	*Jeff Walter, Tolleson PD
Janet Laird, Gilbert PD	Joe Noce, Mesa Communications
Naoma Sloan, Avondale PD	Patty Gamble for Jim Malinski, Chandler PD
Sherrie Clark for Sheila Pattee, Glendale PD	*+Mel Weimeister, Phoenix PD
Susan MacFarlane, Tempe PD	+Mary Leonard, Phoenix PD
+Lisa Sheridan, Qwest	
+Barbara Jaeger, ADOA	
* Those members neither present nor represented by proxy.	
+ Ex-Officio member.	

OTHERS PRESENT

Mary Dysinger-Franklin, MAG 911 Rep	Tom Klein, Qwest
Ken Reid, Rural Metro	Jean Maiocco, Phoenix
Rocky Rockhold, Qwest	Andy MacFarlane, Phoenix

1. Call to Order

The meeting was called to order by Jim Wortham, chairman, at 9:03 a.m.

2. Approval of the May 9, 2000 Meeting Minutes

The minutes of the May 9, 2000 meeting were approved as written.

3. U.S. West Maintenance Contract

Joe Noce stated that Monica Michelizzo, City of Mesa, assisting with contract negotiations requested that the group discuss the performance specifics dealing with the maintenance contract outside of Qwest presence. This would allow her to formalize a presentation and provide a contract to Qwest in its entirety.

Jim Wortham asked Qwest if there was anything they had before leaving. Tom Klein introduced himself and advised the group of his duties.

Joe Noce stated that Monica has asked they we are specific in what we expect - What are our requirements. She felt that from our last meeting that our biggest issue relates to service. Susan MacFarlane stated that she missed the last meeting where Monica was there to assist but was wondering if we were looking at revising the current contract or were we looking at going out with an RFP. Barbara Jaeger mentioned that any new equipment is under a year warranty. She also stated that there is a provision in the state CPE contracts for an extended warranty. And if an agency decides to not take the extended warranty, in order to be funded they would be required to go out for a maintenance RFP. Jim asked about our current contract. Barbara said that if we do not just extend the present contract we would have to go out for an RFP. Mary mentioned that Monica had agreed.

Several people voiced concerns regarding Qwest's price quotes and inconsistencies. Barbara stated she talked with the Vice President out of Denver who is over the Qwest 911 group here and suggested we write a letter to him stating our concerns. Barbara would like a copy sent to Jane Furr at State procurement so that she can act to correct these problems from their side. Susan volunteered to write the letter with everyone's input that everyone could sign.

Regarding the maintenance contract there was a question on who would represent someone if there were ever legal action that needed to be taken. Andy felt that because the contract has not gone through Phoenix's City Clerks office that it was not binding through the city. Mary mentioned that Monica had also expressed that concern and was going to check on the legality of our contract and report to us.

Andy MacFarlane mentioned that if an RFP was going to be developed that all the agencies that were getting new equipment should probably decline the extended warranty for now. This will help keep from having multiple maintenance agreements though out the county system. Everyone agreed that a system wide agreement would be best. The group also agreed to look into the possibility of going out with an RFP with possible vendors awarded the contract and that a working group be formed to research the possibilities. Andy offered to be in the working group and suggested asking Mike Zakrajsek to assist also. He has extensive experience working with contracts. Susan and Joe also volunteered. Joe said that Monica would also continue to assist in this process.

4. FY 2001 Budget Amendment

This agenda item was taken out of order. Mary Dysinger-Franklin stated that Phoenix Fire had previously requested an amendment to the budget to include software maintenance. Mary had misunderstood their request and had not included the previous years (FY1999) maintenance. This amendment would be to reimburse \$27,000 to Phoenix Fire for FY1999 Plant software maintenance. Joe Noce moved and Gail Denney seconded that the budget be amended to reimburse Phoenix Fire for the software maintenance. The motion carried.

The meeting was adjourned at 10:37 a.m.

Next meeting of the Technical Subcommittee will be November 14, 2000 at 9:00 a.m. The meeting will be held at:

**Mesa Police Department
161 E 6th Place
Mesa, AZ 85201**